



Hopi Telecommunications Inc
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RESIDENTIAL SERVICE APPLICATION

OFFICE USE

DATE _____ ACCOUNT # _____ TELEPHONE # _____ S.O. # _____ CSR _____

PERSONAL INFORMATION

FULL NAME		SOCIAL SECURITY #		BIRTHDATE	
BILLING ADDRESS		CITY		STATE	
PHYSICAL ADDRESS		VILLAGE/COMMUNITY			
PHONE #		EMAIL		EMAIL BILLING YES <input type="checkbox"/> NO <input type="checkbox"/>	

CONNECTION INFORMATION

HAVE YOU EVER HAD AN HTI ACCOUNT? YES <input type="checkbox"/> NO <input type="checkbox"/>		HAS THE HOME EVER HAD SERVICE? YES <input type="checkbox"/> NO <input type="checkbox"/>		<i>IF THE HOME HAS NEVER HAD SERVICE, A SERVICE LINE AGREEMENT MAY BE NEEDED</i>	
NEAREST NEIGHBOR WITH SERVICE					

SECURITY DEPOSIT

CUSTOMERS MAY BE SUBJECT TO A REFUNDABLE DEPOSIT OF: \$55.00

*AFTER 12 MONTHS OF GOOD PAYMENT HISTORY, NO DELINQUENT NOTICES OR DISCONNECTS THE DEPOSIT WILL BE CREDITED BACK TO CUSTOMERS ACCOUNT WITH ANY INTEREST GAINED.

DEPOSIT TAKEN ON:	LIFELINE APPLICANT YES <input type="checkbox"/> NO <input type="checkbox"/>	<small>IF APPLYING FOR LIFELINE, NO SECURITY DEPOSIT IS REQUIRED</small>
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TELEPHONE SERVICE

BASIC TELEPHONE SERVICE (LOCAL CALLS ONLY): \$28.50/MONTH
TELEPHONE REQUIRED FOR BROADBAND SERVICE

*HTI DOES NOT PROVIDE LONG DISTANCE SERVICE. SERVICE CAN BE SET UP WITH THIRD-PARTY CARRIER

CALLER ID \$7.50/MONTH <input type="checkbox"/>	CALLER ID FEATURE PACKAGE <small>CALLER ID, CALL WAITING ID, CALL WAITING</small> \$8.95/MONTH <input type="checkbox"/>	NON PUBLISHED \$1.50/MONTH <input type="checkbox"/>	INSIDE WIRE MAINTENANCE <small>COVERS WIRING UP TO THE JACK. DOES NOT COVER CUSTOMER CAUSED ISSUES, CUSTOMER EQUIPMENT, MODEMS OUT OF WARRANTY OR ACTS OF NATURE.</small> \$4.95/MONTH <input type="checkbox"/>
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BROADBAND PLANS

ESSENTIAL	<i>*AVAILABLE ONLY TO COPPER CUSTOMERS</i>	15 DOWNLOAD/1 UPLOAD	\$45/MO	<input type="checkbox"/>
BASIC	COPPER & FIBER	25 DOWNLOAD/3 UPLOAD	\$55/MO	<input type="checkbox"/>
STANDARD	FIBER	50 DOWNLOAD/25 UPLOAD	\$65/MO	<input type="checkbox"/>
ENHANCED	FIBER	100 DOWNLOAD/50 UPLOAD	\$80/MO	<input type="checkbox"/>
PREMIUM	FIBER	300 DOWNLOAD/100 UPLOAD	\$125/MO	<input type="checkbox"/>

MODEM CHARGES

MODEM COST: \$125	<small>THE MODEM IS UNDER WARRANTY FOR TWO YEARS FROM ORIGINAL DATE OF INSTALLATION. IF MODEM IS DEEMED TO BE DEFECTIVE WITHIN WARRANTY PERIOD, HTI WILL REPLACE AT NO COST</small>	PAY IN FULL <input type="checkbox"/>	PAY IN INSTALLMENTS 12 MONTHS X \$10.42/MONTH <input type="checkbox"/>
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DISCLAIMER

SERVICE AND SPEED IS NOT GUARANTEED. SOME FACTORS OUTSIDE OF HTI'S CONTROL MAY CAUSE VARIATIONS WITH SERVICE. NO COMPENSATION WILL BE PROVIDED FOR CIRCUMSTANCES OUTSIDE THE AUTHORITY OF REGULAR OPERATIONS. THE MODEM HTI INSTALLS ENSURES EFFECTIVE TROUBLESHOOTING.

SIGNATURE DATE